

## **Read Me**

### **About Webroot Spy Sweeper 5.5**

Webroot® Spy Sweeper™ helps protect your privacy and your computer from the threat of spyware, adware, and other potentially unwanted programs. If you have Spy Sweeper with AntiVirus, it also protects your computer against viruses.

Spy Sweeper searches for many types of potentially unwanted programs, from those that monitor computer activities (system monitors) to those that can steal or destroy data (Trojan horses). It also detects programs that pop up advertising on your computer (adware) and cookies that may contain personal information.

During sweeps, Spy Sweeper looks for evidence of suspect items, then reports its findings and lets you decide whether to quarantine items or keep them. The quarantine function disables an item until you decide to delete it permanently or restore it.

### **Software Detected by Webroot Spy Sweeper**

#### **Adware**

Adware is a type of software that may display advertisements on your system. Some adware may also hijack Web searches, meaning it may reroute your Web searches through its own Web page. It may change your default home page to a specific Web site. Adware generally propagates itself using dialog boxes, various social engineering methods, or through scripting errors. Adware and BHOs are often bundled with various free software programs, such as clocks, messengers, alerts, and software such as screensavers, cartoon cursors, backgrounds, sounds, etc. Removing adware bundled with free software programs may cause the software to stop operating. These adware programs may also cause slowing of your Web browser and system performance issues.

#### **System Monitor Software**

System monitors, typically non-commercial, may monitor and capture your computer activity, including recording all keystrokes, e-mails, chat room dialogue, instant message dialogue, Web sites visited, usernames, passwords, and programs run. This program may be capable of taking screen shots of your desktop at scheduled intervals, storing the information on your computer in an encrypted log file for later retrieval. These log files may be e-mailed to a pre-defined e-mail address. This program can run in the background, hiding its presence. These programs typically install via other threats, such as music downloads, and Trojan downloaders. These system monitors may allow an unauthorized, third party to view potentially sensitive information, such as passwords, e-mail, and chat room conversation

#### **Trojan Horse**

A Trojan horse may manage files on your computer, including creating, deleting, renaming, viewing, or transferring files to or from your computer. It can utilize a program manager that allows a hacker to install, execute, open, or close programs. The hacker can gain remote control of your cursor and keyboard and can even send mass e-mails from your infected computer. It can run in the background, hiding its presence. A Trojan is usually disguised as a harmless software program and may also be distributed as an e-mail attachment. Opening the program or attachment may cause an auto-installation process that loads the downloader onto your computer and download third party programs on your computer, resulting in the installation of unwanted programs without your knowledge or consent, jeopardizing your privacy if it downloads another Trojan or a system monitor. Trojans may open a port on your computer that may enable a hacker to gain remote control of your computer.

#### **Spyware and other potentially unwanted programs**

Spyware is a program that may change the security or privacy state of your computer and online activities. These programs can (but do not necessarily) collect information about your online activities and send it to a third party without your knowledge or consent. Spyware may arrive bundled with freeware or shareware, various social engineering methods, or by someone with access to your computer. Users may decide to remove these programs by using desktop security product.

### Virus

A virus is a self-replicating program that can infect computer code, documents, or applications. While some viruses are purposefully malignant, others are more of a nuisance, replicating uncontrollably and inhibiting system performance.

### New for Spy Sweeper 5.5

Spy Sweeper 5.5 includes support for:

- New inbound and outbound email attachment scanning.
- Enhanced real-time threat protection.

### System Requirements

- Windows 2000, Vista (Home Basic, Premium, Business, or Ultimate), or XP (Professional, Home, Media Center, or XP Tablet)
- 300 MHz processor
- 100 MB hard drive space
- 256 MB RAM
- Internet Explorer 5.5 or higher or FireFox 2.0 or higher for connecting to the Webroot web site.
- Download Size:
  - Spy Sweeper: 12.4 MB
  - Spy Sweeper with AntiVirus: 22.4 MB

### Installation and Startup

Before you begin:

- Make sure you have a valid key code. (If you are installing the trial version, you won't need a key code.) Your key code is shown on the CD sleeve or will be sent to you in an e-mail.
- If you are upgrading from a previous version, do not uninstall the old version so that the current quarantine information and settings are retained.
- If you are installing Spy Sweeper with AntiVirus and you have another antivirus program installed, uninstall the old antivirus program first.

To install and start Spy Sweeper:

1. Close any programs currently open on your computer.
2. If you purchased Spy Sweeper on a CD, insert it in your CD drive to display the installation options, then click **Install Spy Sweeper**. If you purchased Spy Sweeper from a Web site, double-click on the file you downloaded.
3. When the Welcome screen opens, click on the **Install Help** button to display the *Spy Sweeper Quick Start Guide*, which includes installation instructions.

4. Follow prompts at each installation screen. Click the **Next** button to continue to the next screen.
5. When the Installation Complete screen appears, select **Yes** to restart your computer and click **Finish**. When your computer restarts, Spy Sweeper automatically runs in the background.
6. To display the Spy Sweeper main window, double-click on the Spy Sweeper icon in the Windows system tray or on the Windows desktop. You can also select Programs → Webroot → Spy Sweeper, then click the Spy Sweeper option.

### Webroot Contact Information

Webroot World Headquarters:	<p>Mailing Address P.O. Box 19816 Boulder, CO 80308-2816 USA</p> <p>Office Address 2560 55th Street Boulder, CO 80301 USA</p> <p>Advanced Technology Development Center 515 Ellis Street Mountain View, CA 94043 USA</p> <p>Support &amp; Sales: (866) 612-4227 Fax: (303) 442-3846</p>
United Kingdom:	<p>Webroot Limited EMEA Enterprise Headquarters 3000 Hillswood Drive Chertsey Surrey KT16 ORS England</p> <p>Consumer Support: +44 (0) 845 838 1130 Enterprise Post Sales Support: +44 (0) 845 838 1160 Contact: +44 (0) 870 3516 788 Fax: +44 (0) 870 3516 789</p>
Deutschland:	<p>Webroot GmbH Biedrichstraße 8 D 61200 Wölfersheim Deutschland</p> <p>Support: +49 (0) 6036 9836 783 Kontakt: +49 (0) 6036 989 70 Fax: +49 (0) 6036 904 321</p>
France:	<p>Webroot France 120 rue Jean Jaurès F-92300 Levallois-Perret France</p> <p>Support: +33 (0) 1 70 98 77 86 Contact: +33 (0) 1 70 98 78 08 Fax: +33 (0) 1 70 98 78 09</p>
Italia:	<p>Webroot Italia Via Volta 18 I-20094 Corsico Milano Italia</p>

	Supporto: +31 (0) 20 201 4129 Contatto: +39 02 45865576 Fax: +31 (0) 20 45 86 2418
Nederland:	Webroot BV Kingsfordweg 151 1043 GR Amsterdam Nederland  Support: +31 (0) 20 201 4134 Contact: +31 (0) 20 570 8975 Fax: +31 (0) 20 491 7231
Japan:	ウェブルート・ソフトウェア株式会社 150-0043 東京都渋谷区道玄坂 1-12-1 W 22F, 1-12-1Dogenzaka 渋谷マークシティ W22F お問い合わせ先 : <a href="mailto:jpcustomer@webroot.com">jpcustomer@webroot.com</a>

### **About the Company**

Webroot Software, Inc., a privately held company based in Boulder, Colorado, with offices worldwide, creates innovative Internet security products and services for millions of customers in 223 countries, ranging from enterprises to small businesses and home users.

Founded in 1997, the company provides best-of-breed Internet security solutions that protect personal information and corporate assets from online and internal threats. Webroot's Internet security programs consistently receive top ratings and recommendations by respected third-party media and product reviewers. Webroot currently has 300 employees worldwide.

Webroot is a privately held company with a strong executive management team with several years of experience at leading security companies. In February 2005, the company accepted its first outside investment of \$108 million from a syndicate of leading technology venture capital firms, including Technology Crossover Ventures (TCV), Accel Partners and Mayfield. Prior to February 2005, Webroot established and expanded its business through the reinvestment of cash generated from operations